

Practice Management  
Integration



**About Crystal PM by Abeo Solutions, Inc.**

Headquartered in Austin, Texas, Abeo Solutions, Inc. is the provider of Crystal PM software. Originally focusing on solving the computer needs of optometrists through technical support and maintenance, Abeo developed Crystal PM software to fill the void needed for affordable, feature-rich practice software. Crystal PM software offers a full range of easy-to-use capabilities that help improve the business of optometry. For more information, please visit [www.crystalpm.com](http://www.crystalpm.com).

**About VisionWeb**

Headquartered in Austin, Texas, VisionWeb is the leading provider of software and technology solutions to the optical industry. VisionWeb offers convenient, direct-to-supplier online ordering; online multi-payer insurance transaction processing; and other services for opticians, optometrists, ophthalmologists, optical manufacturers, laboratories, distributors, payers, and patients. For more information, please visit [www.visionweb.com](http://www.visionweb.com).

## Convenient Ordering and Insurance Processing



### Order Direct to Your Suppliers with Ease

VisionWeb and Abeo Solutions, Inc. have integrated VisionWeb's online ordering service within the Crystal PM system. Using the integration, you can place orders to your suppliers conveniently, while reducing redundant data entry when you place orders online. You also have access to online order status and tracking information from within Crystal PM on all of your orders placed with VisionWeb. Your practice will save time and reduce duplicate data entry, while still gaining the benefits of VisionWeb's online ordering service, including:

- Direct access to hundreds of suppliers from one interface
- Custom catalogs and error checking to improve order accuracy
- Improved turnaround time on orders placed electronically
- Ongoing technical support and customer service

### Getting Started

Crystal PM customers seeking the ability to place spectacle lens orders via the VisionWeb integration, should contact Abeo Solutions at (866) 442-4142 or VisionWeb Customer Service at (800) 874-6601, for information on how to get started.

**Save time and  
reduce duplicate  
data entry**

### Upload Insurance Claims with One Click

Crystal PM is compatible with VisionWeb's insurance processing service for claim upload direct to payers. You can upload single or batch claims to thousands of insurance payers nationwide, with a single click from within the VisionWeb interface. Your practice will save time and reduce errors associated with re-keying claims, while gaining the benefits of VisionWeb's insurance processing service, including:

- Connections to thousands of payers from one interface
- Patient eligibility and authorization information at your fingertips
- Simplified claim status information and detailed reporting to monitor claim acceptance
- Remittance information managed electronically to replace paper EOBs
- Improved claim acceptance and reduce reimbursement time on claims processed electronically
- Ongoing account management and customer service

VisionWeb's insurance transactions processing service is affordably priced for practices of all sizes.

### Getting Started

Contact the VisionWeb Enrollment team at (800) 590-0873 or email [sales@visionweb.com](mailto:sales@visionweb.com) to get started.

#### Learn More

To find out more about convenient ordering and insurance processing with VisionWeb and Crystal PM:

- Visit [www.visionweb.com](http://www.visionweb.com), in the Technology Partners section
- Contact VisionWeb Customer Service at (800) 874-6601